

Our mission is to keep you safe when travelling on our coaches.

We want to assure you that Farnham Coaches is doing everything reasonable to protect its valued customers.

Our coaches are deep cleaned every day before they start service and often again during the day as well. We use highly effective anti-virus techniques such as virucidal fog as part of our regime to combat COVID-19. The virucidal fog also permeates the entire vehicle air-conditioning system to reduce the chance of any infection recirculating.

Drivers clean touchpoints and exposed surfaces throughout the day. We provide our drivers with appropriate PPE. As a further protection we temperature-test every driver when he/she reports for work and will shortly commence regular Lateral Flow Testing (LFT).

You being safe and comfortable means everything to us. By taking a few precautions you can help us keep you, our drivers and our other customers safe too.

We ask that you wash your hands before boarding the coach and bring hand sanitiser if you can. It is recommended that you should wear a face covering when on board unless you have a medical reason not to do so. Hand sanitiser will be available on board for customer use.

Please listen for advice from our drivers as to boarding and alighting from the coach (eg fill from the back of the coach first).

To reduce the risk of cross-contamination please don't drop litter and be sure to take all your personal belongings with you when you leave the coach. Your driver will provide a bin bag for your use if required which will be sealed and disposed of appropriately. Only handle your own items of luggage.

We regularly risk-assess our transport activities in the light of COVID-19 and have provided this below (current at the time of booking but subject to change – please ask for an updated version nearer the time of travel if this is a long time after making the booking or if you would like more information - we will be pleased to oblige).

If you'd like to talk to us about any of the above aspects or discuss your upcoming travel plans please call us on 01252 724010 (office hours) or email sales@farnhamcoaches.co.uk.